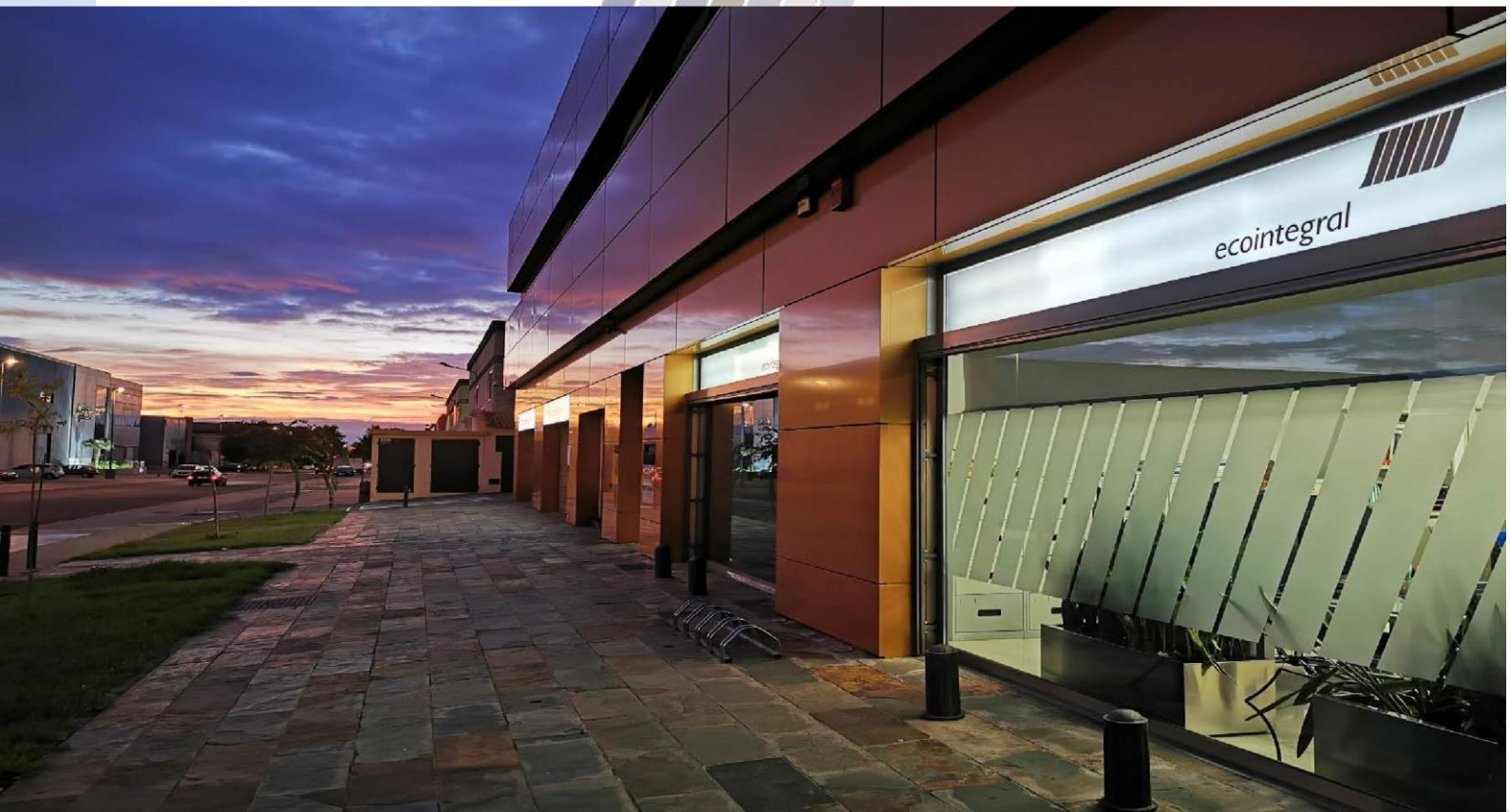


# Quality and Management Policy

Ecointegral Ingeniería

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## Policy statement on quality, environment, occupational risk prevention and energy management systems of Ecointegral

Ecointegral Ingeniería is aware of the vital importance of the quality of the services it provides and, with the objective of fully satisfying the needs of its clients, and continuously improving its processes, has decided to implement an Integrated Management System in our Quality, Environment, Occupational Risk Prevention and Energy Management policies, which is effective and appropriate to your needs.

At Ecointegral, we are aware of the influence that working conditions have on the safety, health and well-being of all members of the company. To this end, we comply with Law 31/1995 on prevention of occupational hazards and its implementation of regulations, promoting, as far as possible, the continuous improvement of working conditions, thus raising the standard of well-being and job satisfaction of all members of the organisation.

This system endeavours to meet the highest expectations of our customers through excellence in the quality of our services while maintaining our commitment to the environmental sustainability of our activities, along with the safety, health and well-being of our team, as well as with the most efficient use of energy possible.

To meet the proposed objectives and, in an effort to establish an example of leadership in the field of integrated quality management, environment, occupational risk prevention and energy management systems, Ecointegral are committed to remaining faithful to our system of active integrated management based on the baseline standards ISO 9001: 2015, ISO 14001: 2015, OHSAS 18001: 2007 and UNE-EN ISO 50001:2011.


We rely on the following basic pillars:

1. Ensuring rigorous compliance with the expectations of our customers, continuously improving the quality of our service, clearly understanding their needs and requirements and thereby increasing their satisfaction while minimising any possible setbacks.
2. Establishing methods, processes and operations that allow us to achieve excellence in the provision of services, with the objective of accompanying and satisfying our clients in full in an established professional relationship.
3. Having a highly qualified, specialised and in constantly upskilling team that allows us to offer an optimal service, updated and adapted to the demands of the market.
4. Offering policies, environments and resources and safe, convenient and quality benefits to the people who make up Ecointegral, also thanking them for their membership, their commitment and vocation which is essential for the progress of the company and, therefore, of all the people who belong to it.
5. Improving work processes and procedures with the aim of providing services that fully respect the environment.
6. Preventing, controlling and minimising the negative environmental effects that our activities may generate on the environment through procedures for assessing the environmental impact of each of the company's activities and associated indicators to be aware of origins and reduce the amount of raw material used, as well as minimize emissions and waste generated.

7. Achieving excellence in energy efficiency in all the activities of the organisation, through setting demanding standards in consumption and use of energy, with the aim of becoming a sustainable company in its entirety and consistent with our values.
8. Raising awareness about the importance of acquiring energy efficient products, equipment and services that are compatible with the guidelines established by the organisation.
9. Complying with the legal or other requirements to which the organisation subscribes, both in environmental matters, in terms of use, energy consumption and energy efficiency.
10. Implementing work safety measures in accordance with current legislation on the prevention of occupational hazards and occupational health, integrating said Law in all levels and methods of our work activity.
11. Developing, applying and keeping up to date preventive plans, thus avoiding the occurrence of risk and acting in the event of situations of risk.
12. Performing periodic inspections that verify compliance and effectiveness of the preventive policy.
13. Planning, implementing, maintaining and evaluating a risk prevention system aimed at the continuous improvement of working conditions.
14. Promoting participation in planned training and activities in the matter of prevention, so that staff know the risks involved in each activity that they carry out, undertaking them in a correct and safe way.
15. Providing all members of the company with the PPE necessary for carrying out their work safely, training in the use of these upon delivery.
16. Combining prevention and health policies with our commitment to improve environmental management in the workplace.

The aforementioned general guidelines, therefore, serve as a framework for the establishment of objectives and goals, the achievement of which will bring our mission and excellence in management closer.

To this end, the manager of Ecointegral will make sure the policy of quality, environment, prevention of occupational hazards and energy management system is understood, implemented and kept up to date at all levels of the organisation, and expresses his firm commitment to this policy.



Juan Ramón Mateos - CEO

